



Overnight Stays at Moraine Lake

CAN I DRIVE UP MORaine LAKE ROAD?

Overnight guests of Moraine Lake Lodge can drive up Moraine Lake Road and park in our private parking lot located behind the Lodge. Guests of Moraine Lake Lodge will be contacted 30 days prior to their stay via email. This email will include detailed information on how they will access Moraine Lake Road.

I DID NOT RECEIVE AN EMAIL 30 DAYS PRIOR TO ARRIVAL.

If you did not receive an email, please contact the Lodge at info@morainelake.com and we will resend the email. If you have booked through a third-party travel agent or operator, it is possible that they did not send the email. Please contact the Lodge at the above email address and provide your booking details and we can send the access information to you.

CAN I DRIVE TO LAKE LOUISE WHILE STAYING AT MORaine LAKE?

Yes, you are able to drive to Lake Louise from Moraine Lake. However, parking is very limited at Lake Louise. You are not able to turn left on Moraine Lake Road, so to access Lake Louise, you will need to drive down to the Lake Louise Village, turn around in a designated space and drive back up Lake Louise Drive. The cost of parking at Lake Louise is \$21.00 CAD per day between 7:00 a.m. and 7:00 p.m.

CAN I TAKE THE SHUTTLE TO LAKE LOUISE WHILE STAYING AT MORaine LAKE?

Yes, you can take the Lake Connector shuttle between Moraine Lake and Lake Louise. You must purchase a ticket on the Parks Canada Shuttle in order to do so. Tickets can be purchased online (<https://reservation.pc.gc.ca>) under the 'day use' tab or by phoning 1-877-737-3783. Additional seats will be released at 8:00 a.m. two days prior to the departure day. Guests of Moraine Lake Lodge are able to avoid driving to the Park and Ride and can access the Lake Connector directly from Moraine Lake. Proof of stay at the Lodge, along with the purchased ticket must be shown to Parks Canada employees at the shuttle.

AM I LIMITED TO WHEN I CAN USE THE SHUTTLE CONNECTOR TO GO TO LAKE LOUISE?

AS LONG AS YOU HAVE A VALID SHUTTLE TICKET FOR THAT DAY, YOU CAN GET ON THE SHUTTLE CONNECTOR AT ANY TIME. THE SHUTTLE CONNECTOR OPERATES EVERY 15 MINUTES FROM 8:00 A.M. TO 6:00 P.M.

I'M STAYING AT THE LODGE. CAN MY FAMILY OR FRIENDS DRIVE UP MORaine LAKE ROAD TO VISIT ME?

No, access to Moraine Lake Road via private vehicle is only available to registered guests of Moraine Lake Lodge. 30 days prior to arrival, guests will receive information on how to access Moraine Lake Road. This access information cannot be shared with non-guests. Moraine Lake Lodge's parking lot is very small and only has enough parking spaces for the number of rooms we have.

I'M CELEBRATING A SPECIAL OCCASION DURING MY STAY! CAN MY COMMISSIONER, PHOTOGRAPHER, MAKE-UP ARTIST, HAIR STYLIST OR OTHER VENDOR DRIVE UP MORaine LAKE ROAD?

No, access to Moraine Lake Road via private vehicle is only available to registered guests of Moraine Lake Lodge. Vendors must use the Parks Canada Shuttle or organize a private taxi or commercial vehicle to access the Lodge.

I AM TAKING A PRIVATE SHUTTLE TO THE LODGE AND NOT USING MY PARKING SPACE. CAN I GIVE MY PARKING SPACE TO SOMEONE ELSE?

The parking lot at Moraine Lake Lodge is only for registered Lodge guests. Moraine Lake Road is gated and the access information shared with guests, cannot be given to others not staying at the Lodge. We do not have the resources to monitor multiple users of the parking lot and access to the road. All vehicles are registered upon arrival.

CAN I ARRIVE EARLY TO MORaine LAKE LODGE ON MY ARRIVAL DAY?

Our check-in time at Moraine Lake Lodge is 3:00 p.m. You may arrive earlier than that, however, your room will not be ready until this time. Guests may not arrive to the Lodge earlier than 11:00 a.m., as we will not have parking available.

CAN I STAY PARKED AT MORaine LAKE LODGE AFTER I CHECK-OUT?

Our check-out time at Moraine Lake Lodge is at 11:00 a.m. You may stay parked in our lot after departure time until 2:00 p.m. at the latest. Parking is limited and we only have enough parking spaces available for the number of rooms we have. We must make sure there is enough space for incoming overnight guests.

CAN I COME AND GO ON MORaine LAKE ROAD?

Yes, guests can drive on Moraine Lake Road during their stay.

I WANT TO HIKE PARADISE VALLEY DURING MY STAY. CAN I PARK MY CAR AT THE PARADISE VALLEY TRAILHEAD TO USE WHEN I EXIT THE HIKE? OR, CAN I DRIVE DOWN AND START MY HIKE FROM THERE?

Yes, guests of Moraine Lake Lodge are permitted to park at the Paradise Valley trailhead. Proof of stay must be displayed on the dash of your vehicle.

CAN I BRING MY MOTORHOME?

DUE TO THE SMALL NATURE OF OUR PARKING LOT, WE ARE UNABLE TO ACCOMMODATE VEHICLES LARGER THAN 20 FEET. WE ARE UNABLE TO ACCOMMODATE MOTORHOMES